

August 20, 2009

Nancy Kramer, Esq.

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I. Profession

Attorney /mediator--practice is devoted exclusively to mediation, arbitration and other dispute resolution services.

II. Professional Organizations Date of Admission

Admitted to the Appellate Division, First Department in 1966 ; also admitted to United States Supreme Court and U.S. District Courts for the Eastern, Northern and Southern Districts of New York. Member of New York City Bar Association (since 1971) and active committee member.

III. General Professional Experience

Fifteen years of broad mediation experience. Before becoming a full-time dispute resolution professional (2005), I practiced in the public sector with the New York State Attorney General's Office (deputy bureau chief of Real Estate Finance Bureau); as special counsel to the New York State Trial Lawyers Association and with other government and not-for-profit organizations. Full resume is available at www.nancykramermediation.com.

IV. Experience and Familiarity with Bankruptcy Law

A general sense of the law from mediations, securities work and CLE courses.

V. Mediation Training

I have extensive mediation and arbitration training—over 120 hours—from the American Arbitration Association; Center for Mediation and Law; New York City Bar Association; New York City Office of Administrative Trials and Hearings (OATH) and United States Postal Service, and others, as well as attending seminars given by the U.S. District Court for the Eastern District of New York.

VI. Mediation Experience

I have mediated over 360 disputes, including bankruptcy, workplace, commercial, real estate, personal injury, co-op/condominium, securities and family disputes. I mediate for the American Arbitration Association; New Jersey Superior Court; New York City Office of Administrative Trials and Hearings (OATH); New York County Supreme Court, Commercial Division; United States Postal Service and the United States Transportation Security Administration. I serve as a Special Master in the Appellate Division, First

Department and on numerous other mediation panels. And I am an arbitrator for FINRA (Financial Industry Regulatory Agency).

VII. Areas of Expertise

Mediation and negotiation skills; civil litigation; commercial disputes; workplace matters; co-operative and condominium issues and consumer problems.

VIII. General Pertinent Business or Legal Experience

I have extensive civil litigation, securities, commercial and mediation experience in New York and New Jersey, as detailed in other sections. As special master in the Appellate Division, First Department I handle a wide variety of cases.

IX. Other Pertinent Information

I am actively involved in mediator education and have developed, presented or coached at mediation courses for the ABA Dispute Resolution Section; American Society for Trainers & Developers (ASTD); Fordham Law School; NASD/Eastern District Bankruptcy Court; New York City Bar Association; New York City Corporation Counsel; New York County Supreme Court, Commercial Division; New York State Attorney General's Office; New York University Law School and Touro Law School.

X. Fee Structure

\$350 hourly for mediation session and for preparation time or flat day rate determined in advance. No charge for preliminary telephone conversations or routine office or New York City travel expenses.